

New York State Clean Heat Program

Midstream Heat Pump Water Heaters

Participation Acknowledgment Form



NYSEG



RG&E

Part of the AVANGRID Family

Congratulations on your decision to participate in the New York Clean Heat Program. Your new heat pump water heater will be designed to provide your family or business with year-round comfort, while reducing the emission of greenhouse gases and other pollutants—leading to a cleaner and more economically secure future for all New Yorkers. Please take a few minutes to review and acknowledge the following information regarding your project (**all fields are required**):

Required Fields

- a. Customer Name: _____
- b. Customer Email: _____
- c. Customer Premise Address: _____
- d. Customer Phone Number (with area code): _____
- e. Customer NYSEG or RG&E Electric Account Number: _____
- f. Installing Contractor: _____
- g. Participating Distributor: _____

Replaced System Type		Project Details/Occupancy (if residential)
Check one: Electric Storage Water Heater Natural Gas-Fired Storage Water Heater Natural Gas Indirect Water Heater Oil-Fired Storage Water Heater Oil Indirect Water Heater Propane-Fired Storage Water Heater Propane Indirect Water Heater		Occupants: _____ Project Cost to Customer (before rebate): _____ New Construction? Yes No

Customer Acknowledgment

I certify that all information above is correct to the best of my knowledge and that I have read and agree to all Terms and Conditions of this rebate. This rebate is for the benefit of New York electric Customers of NYSEG or RG&E. Customers may not apply for or receive multiple rebates for the same measure from another gas or electric utility. NYSEG and RG&E reserve the right to conduct field inspections to verify installations. I acknowledge that NYSEG and RG&E, their company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. I have read and agree to the Terms and Conditions for Customers participating in the Program included here.

Customer Terms and Conditions

NYSEG and RG&E reserve the right to conduct field inspections to verify installations. I acknowledge that NYSEG and RG&E, their company partners, New York agencies and authorities will use this information and my attestation to determine whether a rebate will be issued. The Customer hereby authorizes NYSEG and RG&E to release their energy use information to energy efficiency program administrators and/or designees, including the New York State Energy Research & Development Authority ("NYSERDA"), and understands that such information will be kept confidential and used only for the purposes of Program evaluation, determining Program eligibility and energy savings between Jan. 1, 2020, and Dec. 31, 2025. The Customer agrees that NYSEG and RG&E may provide Customer information including name, address, account number, energy consumption data and energy savings to a third-party contractor for Program evaluation purposes. This third-party contractor shall keep Customer information confidential. Customer information may also be provided to federal and state governmental and regulatory agencies.

The Customer agrees to provide NYSEG and RG&E (and their subcontractors) access to the premises for pre-installation, installation and follow-up visits. Customer agrees to authorize access to the premises in order to install the Heat Pump Water Heater (including any pre- and post-installation visits). Advance notice will be given before installation or inspections. The Customer agrees to coordinate with their subcontractor for access to the premises. Such visit(s) will be at a time convenient to the Customer and made with reasonable advance notice given to the Customer by NYSEG and RG&E. The Customer understands that the purpose of the follow-up visit(s) is to provide NYSEG and RG&E with an opportunity to review the operation of the Heat Pump Water Heater for quality control and Program evaluation purposes only. Such inspections or follow-up visits do not include any type of safety review. NYSEG and RG&E are under no obligation to (i) make follow-up visits, (ii) review the operation of the Heat Pump or (iii) make any suggestions of any kind to the Customer.

Customer Signature

Date

Contractor Signature

Date